



Yeti New Zealand  
 Black Seal Imports Ltd  
 8 Castle Street  
 Dunedin 9012  
 p. 03 742 1185  
 www.yetinz.co.nz

# Exchange & Return Form

**STEP 1** - Please fill out the information below

Order#: \_\_\_\_\_

**BILLING INFORMATION**

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 E-Mail: \_\_\_\_\_

**SHIPPING INFORMATION** (if different from billing information)

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 E-Mail: \_\_\_\_\_

**STEP 2** - How would you like to handle your request

Shipping fees are not refundable

- Exchange Item (please fill out reorder section Step 4)  
 Refund

**STEP 4** - Please place your re-order here

Qty.	Part #	Color - 1st Choice	Color -2nd Choice	Size	Description	Price	Total
2	200020065	Black	White	Md	Example	29.99	59.98

**STEP 5** - Shipping instructions

Enclose this form along with the merchandise in a secure package. Attach the return label to the outside of the package and ship through any secure and traceable carrier.

----- Please cut along dotted line. -----



Attn: Returns  
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**STEP 3** - List items you are returning and reason (see chart below)

Qty.	Part #	Color	Size	Description	Reason
1	200020065	Black	Md	Example	25

Sizing	Too Small	Too Large	Service	Quality
Overall	01	02	09 Wrong item shipped	13 Stained, spotted
Chest	03	04	10 Late arrival	14 Quality of fabric
Waist	05	06	11 Duplicate shipment	15 Workmanship
Length	07	08	12 Wrong size/color	16 Item not as pictured
Product Performance			Style	Other
17 Excessive shrinkage			20 Do not like fabric	23 Changed mind
18 Poor Construction			21 Do not like color	24 Gift did not want
19 Excessive fading			22 Do not like style	25 Reason not listed

**METHOD OF PAYMENT**

All prices in NZ Dollars. Please include credit card number and expiration date.

Charge to my:  Visa  Master Card  American Express

Card Number: \_\_\_\_\_  
 Expiration Date: \_\_\_\_\_  
 Signature: \_\_\_\_\_